



## Firmware Revision Information

**Product Code(s):** *KVXHP-200*

**Product Name(s):** *KVM Extender*

**Date Modified:** *February 28<sup>th</sup> 2022*

## Update Instructions

1. Download and place the “upgrade.bin” in the root directory of a FAT32 drive.
2. Connect the TX with the RX and apply power to both units
3. Press and hold the Reset button on the RX until the Status LED flashes blue/red.
4. Release Reset button and wait for link to re-establish the video, keyboard / mouse.
5. Insert the USB flash drive into the left most USB port on the front panel of the RX. The right one does not work.
6. If you press the L-Ctrl 3 times, followed by 1, it will show the OSD and progress of the update. It should take 8 minutes to complete.

## Version 1.05 (2/28/2022)

### Fixes:

- Video occasionally blanks out
- Displays sometimes lost upon server reboot
- Mouse scroll wheel events are not passed to host PC
- Support for Barco FS40-4K Projector
- Detected video resolution with Mac mini 2018 is too high, resulting in small picture.
- Video corruption issue with Mac Mini 2018
- Transparent USB doesn't recover when the fiber or copper link is removed

### Known Issues:

- Small amount of analog audio buzz has been detected when no sound is being transmitted
- About 1 in 10 upgrades appear to fail, if this happens just repeat the upgrade
- Restarting a Mac mini with OS10.14, the USB doesn't always resume, reboot the TX.
- One Mac 4K monitor occasionally fails to resume with W201 missing video error, user has to reboot PC or TX to get video to resume on both heads
- Dell P2418HT Touch screen functionality is intermittent, power cycle touch screen to resolve.

**Version 1.04.1 (12/16/2021)****Fixes:**

- Flashing red LED on power is fixed
- SiLabs programming problems are now resolved

**Known Issues:**

- Small amount of analog audio buzz has been detected when no sound is being transmitted
- USB ports don't recover when fiber / copper is removed, you need to reboot the unit
- About 1 in every 10 upgrades fail, just repeat the steps
- Restarting a Mac mini with OSX10.14 the USB doesn't always resume, reboot the TX
- The Mac mini with OSX 10.14 occasional fails to resume from sleep, reboot the TX