



BLACK BOX[®]

NETWORK SERVICES

Special-Service



Our standard Fido Protection goes beyond traditional product warranties to protect your new BLACK BOX equipment from accidental damage, including surges or water damage. Fido Protection lasts as long as your product's warranty period, and during that time we will repair or replace your damaged equipment *at no charge!* BLACK BOX Extended Fido Protection provides the same all-inclusive coverages as our standard Fido Protection, but allows you to extend this for a longer period.

MULTI YEAR WARRANTY

During the first year we will ensure that any defects in your product are repaired as quickly as possible, without further costs. Profit further from this service by extending your guarantee by 1 year.

HOT SWAP

Is the name of our new advance exchange service. For example: your product has developed a defect and you cannot wait until it has been repaired. With Hot Swap from BLACK BOX, downtimes will become a thing of the past. We guarantee advance exchange: 8 hours a day; 5 working days per week (Mon.-Fri.). You will receive the replacement unit on the following working day.

Profitieren Sie...

	for 1 year for free	for 2 years
Multi Year Warranty	for free	4%
Hot Swap	8%	14%
Multi & Hot Swap	8%	18%
Special Offer: Multi & Hot Swap		15%

The price for the Multi Year Warranty and the Hot Swap Service is calculated in % of the sales price.



On-Site Support Service

Structured Cabling

From office to office or through an entire building, BLACK BOX can install everything from the cable itself to connectors and patch panels.

Electrical Services

BLACK BOX technicians are BICSI corporate members as well as NIC approved for electrical installation contracting.

Office Refurbishment

BLACK BOX can provide the solution from basic partitioning and flooring to complex air-conditioning systems and even suspended ceilings.

On-Site Capabilities

if you need an engineer on-site/on-call to deal with any day-to-day problems that arise, we can provide the service to meet your individual requirements.

Project Management

Our project managers can guarantee time scales, environmental conditions and advise you about health and safety requirements.

We install all your products. Call us at No +41 (0)55 451 70 70 and profit!



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for active und passive
network components

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